

LONG BEACH, CA (Laserfiche) January 12, 2010—Laserfiche today announced the winners of its annual Run Smarter Awards program, recognizing organizations solving pressing information management challenges using Laserfiche enterprise content management (ECM).

Spindletop MHMR wins International “2009 Run Smarter Award” for Healthcare

“DynaSource and Laserfiche deliver a complete offering to customers seeking an integrated content management and SharePoint solution.”

Jerry Carnley, CIO STMHMR



- 8,000 patients every year
- Over 400 employees
- Over 80,000 files in a storage facility, costing more than \$2,000 a month.
- 6 full-time staff members dedicated to managing documents,
- Up to 3 days to locate files
- \$4 each to retrieve and deliver;
- Some documents lost for good.

Realizing that an enterprise content management system would ensure access to high-quality services in a more cost-effective way, the center turned to DynaSource for help.



Complete Content Management within a SharePoint Site

“We wanted to centralize access to patient records without forcing our employees to go out of their way,” explains Jerry Carnley, CIO at Spindletop. Spindletop selected DynaSource to provide an Agile ECM (Enterprise Content Management) system engineered with Laserfiche and SharePoint, which met its content management needs

in three key ways:

- Seamlessly added document imaging functionality to SharePoint with minimal requirements for installation, support and maintenance.
- Dramatically expanding the amount of content stored online while also improving document security.
- Provided federated search across content stored in Laserfiche and SharePoint.

Results of Running Smarter

With the assistance from DynaSource, Inc. Spindletop implemented Laserfiche and transformed the way it manages content, most notably in the four following ways:

- **Instant search and retrieval.** From any internet access point, staff can instantly locate scanned records by using the “Electronic Imaging” tab on the SharePoint intranet site. Offsite employees have access to the Laserfiche digital records repository through a password-protected Citrix site.
- **Sure-fire security.** Because Spindletop’s SharePoint intranet uses full Laserfiche security enforcement, employees are granted access to records by department. Employees can view the records for their own clients, but restricted patient, employee and financial information remains confidential.
- **Easy and efficient scanning.** Customized integration from DynaSource enables employees to scan ten times more content than they could before the custom templates were implemented.
- **Time-saving automation.** New content is scanned into the system, Laserfiche auto populates template fields and generates and organizes new folders and subfolders. Because each client has between six and eight subfolders with a total of 25-52 documents to be scanned, eliminating redundancy and extra work.



According to Carnley, implementing Agile ECM has had a number of noteworthy benefits. “We’ve increased productivity, and morale has jumped in every department that uses Laserfiche,” he says.

“There’s no more waiting around for days for hardcopy documents to be found, and no more lost or misfiled records resulting in huge institutional fines. And we aren’t spending thousands of dollars each month on offsite storage facilities,” Carnley adds.

In 2009 DynaSource achieved a record setting 12th consecutive year “Winners’ Circle” award from Laserfiche.